

| | TERVEYSTALO | MEHILÄINEN | 9LIVES |
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| | https://www.terveystalo.com/en/ | https://www.mehilainen.fi/en | https://9lives.fi/en/ |
| | Terveystalo is able to carry out testings even for large numbers of customers on a daily basis. The prices are the same for all customers, unless there is a separate agreement with Terveystalo, for example for a group or for a tour operator. | Mehiläinen has successfully handled event testing, border testing throughout the Northern Finland region and has been cooperating with the City of Rovaniemi for a long time by offering Drive-in testing services. | 9Lives is privately owned, Finland's largest producer of emergency medical and patient transfer services. 9Lives also performs corona testing and is expanding its operations to Rovaniemi, Kittilä, Ivalo, Kuusamo and Oulu. |
| LOCATION AND OPENING HOURS: | <p>Our office is situated in the middle of the city, in shopping centre Revontuli.</p> <p>We can do covid tests during our opening hours (at the moment Mon-Fri 7:20-13:00).</p> <p>If necessary we can also do covid tests for groups outside our opening hours.</p> | <p>For POP UP testing, we are already exploring space solutions in the city centre. <i>Mehiläinen health service point for travellers</i> would serve tour operators and tourists so that the tour operator would pre-bill the tourists and we would make referrals based on their client list.</p> <p>The possibility is that tourists can visit either as a group, or individually according to their own schedules easily at our drive-in point.</p> <p><i>Mehiläinen Health Service Point – customer service</i></p> <ul style="list-style-type: none"> • Information point for health services in the city centre • Tour operators can book drive-in tests for their groups either from Mehiläinen Health Service point or through a contact person from Mehiläinen before the trip. Pre-payment by the tour operator means that the customer does not have to pay for testing on the spot. | <p>Service hours:</p> <p>fully negotiable, e.g. testing in hotels.</p> <p>Service locations:</p> <p>At airports, a mobile testing station in a trailer with its own laboratory. On-site testing (PCR) also in other available facilities.</p> |

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| | | <p>Service point open: weekdays at 12-16 weekends/ holidays at 10-14</p> <p>Testing place open: weekdays at 7:30-15 weekends/ holidays at 8:30-14</p> | |
| IS IT POSSIBLE TO ORGANISE TESTING SOMEWHERE ELSE, FOR EXAMPLE IN A HOTEL? | <ul style="list-style-type: none"> With special arrangements it's possible to do PCR testing in the agreed premises (e.g. hotel) Rapid tests can be done in Terveystalo's premises | See above | <p>It is possible to organise testings at a hotel or other agreed location.</p> <p>Testing could also be carried out in a POP UP style in the city centre or other easily accessible locations.</p> |
| CAN TESTING BE ORGANISED AT WEEKENDS AND ON PUBLIC HOLIDAYS? | Can be organised if necessary. | Yes | Yes |
| WHAT TESTS ARE POSSIBLE AND HOW LONG DOES IT TAKE TO GET THE GROUP'S RESULTS? | <p>On average:</p> <ul style="list-style-type: none"> antigen <2-8h PCR 24-48h <p>depending on the size of the group and time of the day when the tests are taken.</p> | <ul style="list-style-type: none"> Antigen 2-3 h PCR 1-3 days | <ul style="list-style-type: none"> Antigen test in about 30 minutes PCR test 12-24h |
| IS IT POSSIBLE TO INVOICE THE TEST IN ADVANCE? | Yes. We just need the information before the test. | Yes. In this case, different tour operators are given a separate account number and the company is billed not the tourist. | Yes |
| HOW DO TRAVELLERS GET THEIR COVID TEST CERTIFICATE? | <p>Customer gets their certificate by email.</p> <p>If printed certificate is needed it can be picked from Terveystalo customer service at agreed time.</p> | <ul style="list-style-type: none"> When the results are ready email and SMS will be send to the traveller Digital certificate is included in the price An additional fee of 23€ for a paper certificate, which can be picked up at a Mehiläinen Pop-up Health service point | The certificate will be sent to the phone number and email address provided by the customer and can be obtained in paper form. |

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| IS IT POSSIBLE TO TEST CHILDREN? | Yes | Yes | Yes |
| PRICES FOR GROUPS? | <p>Prices can be found on our website:</p> <p>https://www.terveystalo.com/en/Services/Up-to-date-information-about-coronavirus/COVID-19-testing-and-certificate-for-travelers/</p> | <p>Contract prices.</p> <p>Please contact:</p> <p>Tanja Seitaniemi tanja.seitaniemi@mehilainen.fi</p> <p>Digital certificate is included in the price. An additional fee for a paper certificate.</p> | <p>List prices:</p> <ul style="list-style-type: none"> • Antigen test 79€ +certificate 20€ • PCR 135€ + certificate 20€ <p>The 20€ price includes the certificate in digital format and, if necessary, also in paper format.</p> <p>For tour operators, we may be able to offer tighter deals than list prices, depending on the number of people being tested.</p> |
| CONTACT PERSON: | <p>Requests for quotations can be handled locally here in Rovaniemi.</p> <p>sirpa.lohi@terveystalo.com AND taina-riikka.hakola@terveystalo.com</p> <p>We recommend to send email to both addresses at the same time.</p> <p>24/7 telephone booking service: +358 30 6000</p> | <p>Tanja Seitaniemi tanja.seitaniemi@mehilainen.fi</p> | <p>Peter Söderlund Business Director peter.soderlund@9lives.fi</p> <p>Piritta Jomppanen Service manager/ north Finland piritta.jomppanen@9lives.fi</p> |

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| LOCATION AND OPENING HOURS: | Shopping centre Revontuli (1st floor, entrance from south side of the shopping centre). Opening hours for testing without appointment (at the moment): Mon-Fri 7:20-13:00 Sat 9:00-15:00 | Drive-in is located at Sairaalakatu 1, 96100 Rovaniemi | Airports: Rovaniemi, Kittilä, Ivalo, Oulu, (Kuusamo) and pop-up points if necessary. |
| WHAT TESTS ARE POSSIBLE AND HOW LONG DOES IT TAKE TO GET THE RESULTS? | <ul style="list-style-type: none"> • Antigen 2-6h • PCR 24-48h | <ul style="list-style-type: none"> • Antigen 2-3 h • PCR 1-3 days | <ul style="list-style-type: none"> • Antigen test in about 30 minutes • PCR test 12-24h |
| PRICES FOR INDIVIDUAL TRAVELLER | You can find prices here: https://www.terveystalo.com/en/Services/Up-to-date-information-about-coronavirus/COVID-19-testing-and-certificate-for-travelers/ | Updated prices for individual travellers are under consideration. You can find current prices here: https://www.mehilainen.fi/en/coronavirus/coronavirus-test-travellers | <ul style="list-style-type: none"> • Antigen test 79€ +certificate 20€ • PCR 135€ + certificate 20€ <p>The 20€ price includes the certificate in digital format and, if necessary, also in paper format.</p> |
| HOW CAN INDIVIDUAL TRAVELLERS BOOK A TEST? | 24/7 telephone booking service: +358 30 6000 | <i>Mehiläinen Health Service Point for travellers</i> also serves individual travellers. Payment on the spot. | By booking at korona.9lives.fi or on the spot |
| HOW DO INDIVIDUAL TRAVELLERS GET THEIR COVID TEST CERTIFICATE? | Certificate can be send to email and printed version can be picked up from the customer service. | <ul style="list-style-type: none"> • When the results are ready email and SMS will be send to the traveller • Digital certificate is included in the price • An additional fee of 23€ for a paper certificate, which can be picked up at a Mehiläinen Pop-up Health service point | Via a link sent to customer's phone and/or paper printout at the test point. |

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| WHERE CAN I FIND MORE INFORMATION IN ENGLISH? | <p>terveystalo.com and from our service centre. We also offer customer service in english on the spot during our opening hours.</p> <p>Notice! Terveystalo does cooperation with Finnair with Covid testing. More information: https://www.finnair.com/au-en/safe-travel-during-coronavirus/coronavirus-testing</p> | <p>https://www.mehilainen.fi/en/coronaviruses/coronavirus-test-travellers</p> <p>This is our existing webshop for travellers. The new updated prices will be added on the website as soon as they have been decided.</p> | <p>https://korona.9lives.fi/en/coronavirus-testing/</p> |

Updated 29-NOV-2021